Bulletin



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MCC Smart Fortwo, Cabrio, City Model year 1998 - 2003

Fuel filler door cannot be opened.

If there are complaints with these vehicles that it is not possible to fill the vehicle with fuel because the fuel filler door won't open, one possible cause is a jamming solenoid. Lack of lubrication during production leads to the solenoid jamming. To eliminate the fault proceed as follows:

- Remove right-hand taillight.
- Remove the sound absorbing insulation until the solenoid for unlocking the fuel filler door is visible.
- Pull the unlocking pin towards the rear until the fuel filler door opens.
- Try to get the unlocking mechanism working smoothly again by means of lubrication.

If perfect functionality is not guaranteed, the solenoid should be replaced.

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