



Audi A5 - malfunctioning of the SCR system

Data sheet	
Manufacturer	Audi
Vehicle model	A5
Engine	3.0 TDI
Engine code	CKVC
Year of manufacture	2011 to 2017
Symptoms	Information on the malfunctioning of the SCR system in the instrument cluster
Recommended HGS tool	megamacsX

Important safety information

Malfunctioning of the SCR system

In the case of the above-mentioned vehicle type, it can happen that a message is displayed in the instrument cluster indicating that the urea additive system is not functioning properly.

If such a defect is detected, it may be related to a software error in the engine control unit. In the course of further troubleshooting, the complete urea additive system should be visually inspected. There must be no visible external leaks whatsoever. The fill level in the additive tank must also be checked; and it must be sufficiently full.

If no other defects can be localised as the cause in the course of troubleshooting and during an ECU diagnosis, a check should be run to determine how far a software update is available for the engine control unit.

A software update can be carried out, for example, via Hella Gutmann macsRemote Services or by using a pass-through-capable diagnostic device from the mega macs series. Furthermore,

registered access to the vehicle manufacturer's online portal is required. If the appropriate equipment is not available, please contact an authorised specialist workshop.

Once the cause of the fault has been rectified, delete the error memory and then carry out a test drive.

 Please note

Please always follow the repair instructions from the vehicle manufacturer when carrying out such work!

Reprinting, distribution, reproduction, exploitation in any form whatsoever or disclosure of the contents of this document, even in part, is prohibited unless our express permission has been obtained in writing beforehand and the source is stated. The schematic illustrations, pictures and descriptions are provided for explanatory purposes and are only intended as a visual supplement to the document text, so they cannot be used as the basis for installation or assembly work. All rights reserved.