

# **BMW i3 (I01) - Interrupted radio reception | HELLA**

**BMW**

**i3 (I01)**

**Model year: 2013**

## **Interrupted radio reception**

When such a repair is required, the customer complains that the radio reception fails completely or that it is interrupted.

Troubleshooting:

An error code query using a suitable diagnostic unit showed that no error codes had been stored.

On closer inspection of the roof antenna unit, it was discovered that the antenna rod was damaged (a cracked or broken threaded rod), a situation which could lead to the above-mentioned problem.

Remedy:

- Disassemble the antenna rod
- Check the thread on the antenna rod (see photo) and also the thread in the roof antenna unit for damage and repair or replace if necessary.
- Mount the new antenna rod
- Check functioning of the radio



-Antenna rod OE No. 65209355718

**Caution: Electric vehicle!**

High-voltage components - risk of accident and injury (electric shock)!

## **Important safety notice**

The following technical information and tips for practical use have been set up by HELLA in order to offer professional support to automotive workshops in their daily work. The information available here on this website is only to be used by appropriately trained specialist staff.

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