HELLA AUTOMOTIVE SALES, INC.

AFTERMARKET & OEM CUSTOMERS

PRODUCT STANDARD WARRANTY POLICY

Warranty Scope and Terms

Hella Automotive Sales, Inc. extends a Limited Warranty to the original purchaser that when used in normal service the products shall be free from defects in materials and /or workmanship.

This statement of warranty supersedes any previous statement and can only be modified in writing by an officer of Hella Automotive Sales, Inc.

HELLA's standard limited warranty guarantees Hella products to be free from defects in materials and workmanship for one (1) year after retail purchase from an authorized Hella dealer.

Warranty Exceptions:

The following warranty exceptions apply:

Product Line	Products	Warranty Period
Bulbs	LED Miniature and Retrofit Bulbs	5 Years
Vehicle Specific Lighting	Front and Rear LED Lamps	2 Years
Performance Lighting	Blade, X-Treme, Black Magic	5 Years
Suspension	Shocks / Struts	3 Years
Suspension	Leveling Kits and Spacers	10 Years
Suspension	Lift Kit Components	5 Years
Optical Warning	Beacon, Lightheads, Light Bars	5 Years
Optical Warning	Hella ACE	3 Years
Starters & Alternators	Starters & Alternators	3 Years

Certain applications may void warranty (as determined by Hella Automotive Sales, Inc.).

Requirements:

The following requirements are necessary when submitting a claim:

a) The installation must have been carried out properly, i.e. in accordance with standard repair protocol, the installation instructions of the supplier by theclient or the client's customers.
b) Any kind of impact damage (e.g. breaking of a lens) precludes any claims against the supplier. Further, this warranty does not cover damages from road hazards, improper wiring or operation or willful abuse.
c) No claims may be made if the supplier's components are improperly attached or wired to other components.
d) The client is not entitled to claims based on defects of wear and tear parts or the repair thereof or resulting from such defects.

Hella Automotive Sales, Inc. is not liable for incidental, consequential damages, nor shall Hella Automotive Sales, Inc.'s liability for any claims or damage arising out of or connected with this Limited Warranty exceed the purchase price of the products.

The loss of use of the product, loss of time, inconvenience caused by non-operation of the product, commercial loss, are not covered. The manufacturer reserves the right to change the design of the product without assuming any obligation to modify any product previously manufactured or to replace warranted product other than with redesigned product.

This Hella Limited Warranty gives you special legal rights. You may also have other rights which vary from state to state.

Claims Process and Procedure:

When a Hella product is suspected to be defective, contact your Customer Service Representative for warranty submission. A detailed description of the use/application, age of the vehicle and all circumstances surrounding the suspected failure of the part must be provided at that time. All warranty returns require a Return Goods Authorization (RGA) number clearly marked on the outside of the carton being returned. The entire product must be returned, not just suspected defective part(s), and shipped freight prepaid together with the detailed written description of suspected failure.

Warranty returns should be sent to the following address:

Hella Returns Center

7835 Hacks Cross Rd.

Olive Branch, MS 38654

Hella reserves the right to provide replaced product via freight prepaid or a warranty credit if customer so desires.

Credit will be issued upon inspection and acceptance of defective goods. Customer Service will notify you of rejected claims. You will have ten (10) working days from the date of notification to request return of product to your facility freight collect. If no notification is received, the product will be discarded, and no credit will be issued.

We inspect all merchandise carefully for correct quantity, damages, and defects. In case of shipping damage and Short or Over Shipment, the following apply:

a) Carrier assumes responsibility upon receipt and all claims for damage or carton shortages at destination must be filed by customer against carrier if the customer employs the carrier. In the event Hella Automotive Sales, Inc. employs the carrier, customer needs to send relevant information to Hella Automotive Sales, Inc. within the time frame referenced below in items b and c.

b) Claims for merchandise shortages as well as packaging damages must be filed with Hella Automotive Sales, Inc. in accordance with our procedure and within (3) three days after receipt of shipments. Any claim after this period will not be considered.

c) Claims for concealed shipping damage can be processed via your local salesperson and/or customer service. Claims must be reported within a time frameof (30) thirty days upon receipt of the products or according to the rules of the carrier utilized for the specific shipments whichever is shorter.