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## **Repair service at the touch of a button: HELLA Tech World with expanded scope**

- Clarion Europe repair service for independent workshops now available via HELLA Tech World
- Repair-instead-of-replacement philosophy not only reduces costs, but also protects the environment

The cooperation between HELLA and Faurecia makes it possible: Thanks to the partnership with Faurecia Clarion Electronics, independent workshops now have the opportunity to access the repair service of Clarion Europe SAS via HELLA Tech World. HELLA's freely accessible and free workshop portal offers car mechanics comprehensive expert knowledge, checklists and instructions for smooth repairs.

By integrating the repair service of Clarion Europe SAS into HELLA Tech World, repairs are now possible for many brands. This eliminates the need for costly and time-consuming replacements. On the Clarion Europe website, the vehicle model and the defective device can be selected and the repair ordered. Within one day, the device is picked up by a logistics partner. It is then repaired in the shortest possible time and returned for installation.

With over 80 years of experience, Clarion is a pioneer in the development and manufacture of high-quality automotive electronics. For over ten years, Clarion has offered express repair for many products and brands from radios to navigation systems to complex electronic systems. More than 30,000 repairs a year, 15,000 components in stock, 30 highly qualified technicians as well as 17 years of experience in repairs and a warranty for defects of at least one year are proof for the high level of service offered.

In addition to the cost benefits for the customer, the repair-instead-of-replacement philosophy relieves the burden on the environment: one more reason for independent workshops to take advantage of this uncomplicated option for increasing customer satisfaction.

**Please note:** This text and corresponding photo material can also be found in our press database at: [www.hella.com/press](http://www.hella.com/press)

### **About HELLA**

HELLA is a listed, internationally positioned automotive supplier operating under the umbrella brand FORVIA. Within this factual group, HELLA stands for high-performance lighting technology and automotive electronics. At the same time, the company covers a broad service and product portfolio for the spare parts and workshop business as well as for manufacturers of special vehicles with its Business Group Lifecycle Solutions. HELLA has 36,000 employees at more than 125 locations worldwide and generated consolidated sales of € 6.3 billion in the fiscal year 2021/2022.

### **About FORVIA**

FORVIA comprises the complementary technology and industrial strengths of Faurecia and HELLA. With over 300 industrial sites and 77 R&D centers, 150,000 people, including more than 35,000 engineers across 40+ countries, FORVIA provides a unique and comprehensive approach to the automotive challenges of today and tomorrow. Composed of six Business Groups with 24 product lines, and a strong IP portfolio of over 14,000 patents, FORVIA is focused on becoming the preferred innovation and integration partner for OEMs worldwide. FORVIA aims to be a change maker committed to foreseeing and making the mobility transformation happen. [www.forvia.com](http://www.forvia.com)

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