



Technology with Vision

# HELLA MINING

## WARRANTY TERMS



## HELLA MINING – Warranty terms



HELLA Mining products are designed and manufactured to fulfill the highest quality standards and to deliver high performance for a long time. HELLA Mining products are covered by a one (1) year warranty; all HELLA Mining LED products are covered by a five (5) year warranty.

The warranty period begins on the date of production as marked on the product. Where a repair is not possible or is deemed uneconomical HELLA will replace the product with a new or refurbished product. If the product is not available anymore HELLA will provide an adequate replacement (e.g. successor or a product with similar performance). The warranty applies only if the product has been handled properly for its intended use and if it has been mounted correctly. In the event that you have questions concerning handling and mounting, we recommend that you first consult the mounting instruction and get in contact with HELLA.

The warranty does not cover labor expenses, shipping costs, consequential damages, loss of business and does not apply for:

- LED lumen maintenance L70/B10 or greater
- Damages caused by environmental effects
- Physical damages
- Improper handling or mounting
- Normal wear and tear
- Product modifications
- Operation beyond the product specification or the intended purpose
- Production date was removed or made illegible

In the unlikely event of a defect, HELLA Mining has the right to request information and to investigate the problem. Warranty claims are statute-barred after two years beginning with the end of the year in which the defect was reported. Verbal ancillary agreements do not exist. All ancillary agreements must be in writing. If a provision of these conditions should be or become invalid, this shall not impair the validity of the remaining provisions. The warranty terms are in addition to the compulsory legal provisions and do not preclude any legal rights or remedies.

[www.hellamining.com](http://www.hellamining.com)