

Warranty Application

Customer:

Name:

Customer ID:

Contact person:

Telephone number:

Street:

Postal code:

City:

Project:

Name:

Contact person at location:

Telephone number:

Street:

Postal code:

City:

Product Data:

Item number of producer:

Product name:

Date of manufacture:

Number (of failed parts):

Other:

Reason of Customer Complaint:

Mechanical failure

Electric failure

Decorative failure

Approximate service life in hours or date of initial operation:

Surrounding area of the installation:

Detailed description of complaint:

HELLA KGaA Hueck & Co.

HELLA INDUSTRIES

Werk 1, Steinstraße (Goods acceptance) | 59552 Lippstadt /Germany

Tel. +49 2941 38-32818

Tel. +49 2941 38-1175 (Airport Lighting)

Fax +49 2941 38-47 32818

industries@hella.com

www.hella-industries.com



Please note

If you should ever have any reason to file a complaint about a delivery, we kindly request that you fill out the present warranty form and observe the following five items:

1. Please return the completed warranty document to industries@hella.com
2. Upon receipt of the HELLA complaint number, please consult the Sales Support Center and return the defective parts to the address listed below or arrange for their pick-up.

HELLA KGaA Hueck & Co.

Werk 1, Steinstraße (Goods acceptance)

Mr.Thomas Brock

59552 Lippstadt /Germany

3. At the same, we recommend ordering the spare parts, for which we will grant you payment terms of 90 days.
4. Analysis by HELLA of the customer complaints.
5. We will promptly respond and notify you of the result of the analysis.