


# FORVIA HELLA QUALITY POLICY

The Total Satisfaction of our Customers, ensuring outstanding quality products and services, including product safety, conformity, and cyber security, is one of our main priorities and a guideline for all our activities.

This means for us:

- We integrate all agreed requirements and mitigate risks during the development of our products, we carefully select manufacturing methods, that lead with our FORVIA Excellence System, to capable and stable production processes.
- We perform the appropriate monitoring to assure safe products and conformity of production processes during all stages of the product life cycle.
- We involve our Suppliers and empower all FORVIA Employees to contribute through their work to the consistent high-quality standards of our products and services.
- We sustain our Employee's awareness and expertise of Quality, by providing them with the appropriate level of training and education to maintain a robust culture of Zero-Defect.
- We frame everything through the lens of Sustainability, and we are committed to act with integrity according to our Code of Conduct.
- FORVIA's leadership is committed to continuously improve and further develop our Management System to secure compliance with external and internal requirements, deliver effectiveness and efficiency.



**Bernard Schäferbarthold**  
CEO



**Dr. Christof Hartmann**  
Corporate Quality Management