

Hella Gutmann and ADAC continue successful cooperation

- The entire vehicle fleet of the ADAC Straßenwacht will be equipped with modern diagnostic devices from the mega macs X series.
- The mega macs X supports the roadside assistance in getting vehicles roadworthy again directly at the scene of the breakdown.

Hella Gutmann Solutions GmbH and ADAC e.V. are continuing their successful cooperation. The road patrol vehicles are currently being successively equipped with the new mega macs X multi-brand diagnostic tool, which has been specially adapted for the ADAC. This is the third time that ADAC has entrusted Hella Gutmann with a contract since the beginning of their partnership more than 20 years ago. "We are grateful for the trust placed in us and proud to be able to support the mobility of ADAC members with our advanced technology," explains Adnan Cemal, Managing Director of Hella Gutmann Solutions GmbH. With the decision to equip all road patrol vehicles throughout, the ADAC is relying on the quality of the mega macs X. Delivery of a total of 1,800 units has begun, and the first installations have already been implemented.

Electronic diagnostic tools are essential in modern roadside assistance, as the complexity of vehicle electronics is continuously increasing. The mega macs X contributes to the ADAC making vehicles roadworthy again directly at the scene of a breakdown, whether cars or motorcycles. Thanks to modern protocols such as CAN-FD and DoIP, the mega macs X can process large amounts of data from new generations of vehicles efficiently and wirelessly without being tied to a fixed location. With the AI-supported "Automatic Diagnosis" function, all necessary diagnostic steps can be carried out automatically and quickly in order to identify the defective component in the best possible way. In addition, the mega macs X can unlock manufacturer-specific security locks for 22 brands thanks to "Cyber Security Management" (CSM).

Press release

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Especially for the ADAC, the diagnostic specialists from Ihringen have linked the mega macs X with the ADAC's own system. This seamless integration makes it possible not only to carry out diagnoses, but also to create and print reports for the casualty directly on the tablet on site. This ensures fast and efficient breakdown assistance, which benefits ADAC members. The mega macs X only accesses servers operated in Europe. This guarantees compliance with strict data protection standards - an important aspect for the ADAC when choosing a provider.

"The mega macs X improves our responsiveness and can further increase the success rate," says Thomas Reynartz, Head of Roadside Assistance. The continuous updating and expansion of the functions of the mega macs X also ensures that the high coverage of a wide range of vehicles is also guaranteed in the future. This also ensures in the long term that members are reliably helped in the event of a breakdown.

Note: This text and corresponding photo material can also be found in our press database at: www.hella.com/press

Hella Gutmann Solutions GmbH, Ihringen: The company, which has around 500 employees and is headquartered in Ihringen/Breisach, Germany, is part of the Hella Gutmann Group, a company of HELLA GmbH & Co. KGaA. Its portfolio of solutions includes professional equipment for automotive workshops, car dealerships and vehicle inspection organizations, as well as digital products for fleet operators, insurers, and the aftermarket. It includes technical data, software and equipment for diagnostics, emission testing, light adjustment, and system inspections on vehicles of all drive types. As part of digital solutions, data and functions are also made available to digital third-party products such as fleet and dealer management systems. Customer-oriented services such as technical call center, remote services and technical training complement the portfolio. In 24 countries, around 50,000 companies in the independent automotive aftermarket currently work with equipment, data and know-how from Hella Gutmann Solutions.

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